Difficulty plugging in the hose or water coming from center of showerhead:
Putting a little Vaseline or plumbers grease on the black o-ring at the end of the hose may help, as well as running a little water through the showerhead before you plug in the hose.

If you experience water flowing from the center of the Rinse Ace® 2-in-1 Showerhead® (where hose connects), the clear plastic plunger is incorrectly seated. With the hose end, quickly push in hose several times, or use the back of a pencil to dislodge plunger. You may hear a “click” sound.

Clean, Lubricate or Replace Rinse Ace® Showerhead Receptacle:
- Remove Showerhead from shower arm.
- Place on table top with the spray face up.
- Unscrew receptacle (1) by plugging hose in center turning counter clock wise to back it out. The receptacle (1) is the circle piece in the middle of the sprayface with the RINSE ACE logo. If receptacle is broken or you are unable to plug in the hose, use a screwdriver or pointed object to remove the remaining pieces in the center of the showerhead by twisting them counterclockwise. Tap sprayer face to remove clear valve runner (2) and spring (3).
- Clean all items gently with toothbrush. Lubricate the two black o-rings on the clear valve (2) runner lightly with Vaseline or plumbers grease.
- Snap shorter end of clear valve runner into the center of receptacle (1).
- Put spring (3) on valve runner (2).
- Insert receptacle, valve runner and spring into center cavity of showerhead.
- Hold showerhead with one hand and with other hand press down on receptacle with middle fingers. Turn showerhead counterclockwise to allow receptacle to screw into the center cavity.
- Use RINSE ACE tabbed hose end to further tighten receptacle into the center cavity.
- Re-install the 2-in-1 Showerhead® using Teflon® tape on the threads of the shower arm.

Lime Buildup on Spray Face of 2-in-1 Convertible Showerhead.
Soak spray face in vinegar in a bowl or by tying a plastic bag with vinegar in it around the showerhead with a rubberband. Scrub spray face with a toothbrush and rinse.

To get your showerhead working like brand new again, new spring, valve-runner and receptacle are available by e-mailing us at consumerassist@ideafactoryinc.com or calling (800)867-4673.

Questions or comments? Call (800)867-4673 or (262)703-0011. Or visit  http://rinseace.com/shower-heads